Secretary of Veterans Affairs Eric K. Shinseki unveiled the department’s comprehensive plan to end homelessness among Veterans by pulling together the resources of government, business and the private sector.

"President Obama and I are personally committed to ending homelessness among Veterans within the next five years," said Shinseki. "Those who have served this nation as Veterans should never find themselves on the streets, living without care and without hope."

Homeless Veteran in need of help?
Call 1-877-4AID VET
(1-877-424-3838)

- Call for yourself or someone else.
- Free and confidential.
- Trained VA counselors to assist.
- Available 24 hours a day, 7 days a week.
- We have information about VA homeless programs and mental health services in your area that can help you.

HCHV Staff Contacts

For assistance with VA healthcare, programs, benefits and related services please contact:

HCHV Program Manager
William Baxter, LCSW—708-202-4961

HCHV Program Assistant
Pat Hogsett—708-202-4960

Edward Hines, Jr. VA Hospital

HCHV Program / 116H
5000 S. 5th Avenue
Bldg. 228, 4 North
Hines, IL, 60141
Phone: 708-202-4960
Fax: 708-202-4954

Located in Building 228
4th Floor (North)
Hours: Monday-Friday
8:30am to 3:00pm or by appointment

Developed by Social Work Service, approved by Veterans Health Education Committee, October 2010
The purpose of the HCHV Program is to help homeless Veterans:
- Access stable housing.
- Obtain a regular source of income.
- Establish medical/mental health services.

Walk-ins welcome during business hours. Ask for the triage worker.

Practical Supports
- Provide case management services.
- Give access to telephones, showers and laundry room.
- Assist in providing meals, personal hygiene supplies and transportation fare.
- Give referrals to community shelters.

Homeless Veterans Dental Program
- Refers Veterans to VA Dental care once they have worked with a HCHV case manager for over 60 days.

“One Sight” Prescription Eyewear Program
- Helps in getting free or low cost prescription eyewear.

Supported Housing Program
- Provides ongoing case management support to maintain stable living.
- Helps with housing and income.

Rural Outreach Program
- Helps Veterans living in rural areas.

Contract Residential Transitional Housing
- Provides short-term housing in the community and prioritizes Veterans who:
  - Are moving from literal homelessness.
  - Have been discharged from the hospital or emergency room.
  - Recently became homeless.

Grant and Per Diem Program
- Provides short-term housing while Veterans work to transition into permanent housing.
- Consists of transitional housing and case management services.
- Provided by community agencies receiving payment and oversight by VA HCHV program.

HUD-VASH Program
- Is a partnership between the Department of Housing and Urban Development (HUD) and VA Supported Housing (VASH).
- Provides permanent housing and case management services to chronically homeless Veterans.

Veterans Justice Outreach (VJO)/Veterans Court Program
- Helps eligible Veterans coming out of jail or at risk for jail get timely access to VA services.
- Helps avoid unnecessary criminalization and incarceration of Veterans.

Vocational Rehabilitation Services
- Provides case management services for Veterans interested in employment, job training, or educational goals.

Stand Down
- Offers outreach events in summer and winter.
- Links homeless Veterans to VA and community services and resources.

Project CHALENG (Community Homelessness Assessment, Local Education and Network Groups)
- Develops a survey every year to check local needs and services for homeless and formerly homeless Veterans.
- Results are reported to Congress.
- Findings used to create new resources.