How can eBenefits help you?

As a registered eBenefits user, you can set up a personalized space where you can complete various tasks:

- Check the status of compensation and pension claims
- View payment history of received VA benefits
- Obtain or submit an application for the home loan certificate of eligibility
- Access and retrieve copies of official military personnel records to include DD-214s active/reserve orders

Access personalized VA and DoD information

Apply for benefits online

Check VA claim status

Single Sign On Access to other VA and DoD websites

Get your DD-214

Download VA letters

www.ebenefits.va.gov
What is eBenefits?
The eBenefits web portal is an online resource for tools and benefits-related information. The portal serves Veterans, Service members, their families, and their caregivers.

eBenefits provides two main services:

★ A catalog of links to military and Veteran benefits on other sites

★ A personalized workspace giving quick access to online tools that enable you to apply for benefits, download your DD-214, see your benefits status online, and more

The eBenefits portal enables you to take charge of your own life and make sure you’re getting everything you deserve.

How do you register for eBenefits?
eBenefits offers two levels of registration: Basic and Premium. Both require a DoD Self-Service (DS) logon.

With a DS logon, you can use a single user name and password to log on to various websites, including many VA and DoD sites. All DoD sponsors, Veterans, spouses, and other beneficiaries who are registered in the Defense Enrollment Eligibility Reporting System (DEERS) can get a DS logon.

About Basic Registration
Basic registration (Level 1 access) enables you to view general eBenefits information and customize it to suit your preferences. You can complete this type of registration entirely online. With this level of access, you cannot view information about yourself from VA and DoD systems.

About Premium Registration
Premium registration (Level 2 access) gives you the highest level of access to eBenefits. To get a Premium account, use the method that applies to you:

★ Veterans: Visit a VA facility and verify your identity in person.

★ Service Members and Family: Use your CAC, or request an account while renewing your identification cards at a RAPIDS Station.

★ Retirees: Use your MyPay account identity.

★ Veterans (DoD employees or contractors): Use your CAC.

★ Veterans (My HealtheVet Account Holders): Use your My HealtheVet Account identity.

You will then have a secure, personalized eBenefits account that pulls information from your VA and DoD records.

Ready to get an account?
Visit www.ebenefits.va.gov and click the Register link on the right.

Need More Information?
To learn more about the services that eBenefits offers, visit the Frequently Asked Questions (FAQs) page. You can access the FAQs from any eBenefits page by clicking Help → FAQs.

If you need assistance, call the VA Help line 1-800-827-1000.

“I can think of no higher responsibility than ensuring that the men and women who have served our nation in uniform are treated with the care and respect that they have earned.”

— Secretary of Veterans Affairs Eric Shinseki