VA COMMUNITY RESOURCE AND REFERRAL CENTER (CRRC)

Location: 1141 S. California Avenue, Chicago, IL 60608
312-569-5750

Business Hours: Monday through Friday 7:30am - 5:30pm

The Jesse Brown VA Medical Center’s Community Resource and Referral Center (CRRC) exemplifies the facility’s commitment to providing excellent care and services in an environment of compassion that respects homeless Veterans and those at-risk of homelessness.

CRRC: A service center, located in the community that offers a one-stop shop approach for homeless Veterans and their families as well as those at-risk of homelessness.

ELIGIBILITY: Veterans (and their families) who are homeless or at-risk for homelessness.
Veterans who are not eligible for VA healthcare may still be eligible for the Grant & Per Diem program or community services.

The CRRC will help access services to subsequently prevent or end homelessness. The noted center centralizes Federal, state and local partners to provide services for homeless and at-risk Veterans.

CRRC provides the following:

- Short-term case management
- HCHV outreach services
- Contract Transitional Housing
- Access to VA medical, mental health and substance abuse programs
- Access to VA housing programs (HUD VASH, Grant & Per Diem)
- Assistance with locating market rate or subsidized housing or linkage to community housing programs
- Veterans Benefits Administration
- Public Benefits and SNAP services
- Illinois Division of Child Support
- Supportive Services for Veteran Families program/providers
- Employment Assistance (Supportive Employment, Veterans Reintegration Programs)
- Educational and Legal Resources and Linkages
- Clothing and Hygiene Kits

Important Telephone Numbers
- Crisis Hotline: 1-800-273-TALK (8255)
- Homeless Call Center: 1-877-424-3838 (1-877-4AID-VET)
- Homeless Veterans Chat: Text to: 838255
- CRRC: 312-569-5750
- Jesse Brown VAMC: 312-569-8357 or 888-569-5282