COMMUNITY RESOURCE AND REFERRAL CENTER
The CRRC is being developed to provide “one stop shopping” for Homeless Veterans. The center is a resource and referral hub for homeless services and will be accessible for Homeless Veterans and their families. CRRC’s are collaborative, multiagency, multidisciplinary programs that serve the homeless and those at risk for homelessness.

Enrollment Procedures
Healthcare for the Homeless Veterans Intake assessments are provided by the Homeless Program Staff on the 6th Floor of Jesse Brown VA Medical Center, Taylor Pavilion, Room 6292
Monday-Friday, 8:00 a.m.- 4:30 p.m.
Phone: 312-569-6222

Homeless Veterans Hotline
1-877-424-3838
The Hotline is intended to assist Homeless Veterans, VA Medical Centers, Federal, State and Local Partners, community agencies, service Providers and others in the community. Veterans can access trained counselors via the Hotline 24 hours per day, 7 days per week.

Veterans National Suicide Hotline Toll Free Number
1-800-273-TALK (8255)

Healthcare for Homeless Veterans Program
AT
JESSE BROWN VA MEDICAL CENTER

Jesse Brown VA Medical Center
1-312-569-8387

Jesse Brown VAMC
820 S. Damen Ave.
Chicago, IL 60612
OUR MISSION

The Healthcare for Homeless Veterans Program’s mission is to provide outreach and case management to homeless veterans in the community. The goal is to decrease hospitalization or permanent homelessness and to assist veterans in establishing and maintaining housing.

PROGRAM GOALS

- To assist the veteran in the step-by-step transition from homelessness to permanent housing.
- To provide comprehensive ongoing social work case management, employment referrals, dental services and medical services with the overall goal of recovery.
- To engage the veteran in appropriate services at the Jesse Brown VA Medical Center.
- Provide a continuum of services to help veterans achieve independent living.

Program Services

Program provides housing for up to 24 months and offers case management and education to help homeless veterans achieve stability, increase skill levels and increase independence.

Outreach

Case Managers make routine visits to community sites and locations frequented by the homeless or at risk individuals, including shelters, soup kitchens and social service agencies.

Grant Per Diem Program

Veterans are linked to Primary Care Services and Jesse Brown VA Medical Center as well as mental health and substance abuse treatment services.

Supported Housing

Veterans who are able to live independently and who have an income may be referred to the Supported Housing Program. Staff will provide social work services as needed. Abstinence from alcohol and drug use is required.

Residential Treatment

For those homeless veterans who are ready to work on Chemical Dependency and/or Mental Health issues, a referral will be made to one of the transitional halfway houses. Room and board, individual therapy and case management services are provided. Linkage is made to needed housing and employment services.

Case Management

The Program provides case management services at multiple levels of care including outreach to shelters, residential treatment sites, transitional housing and supported housing. The case managers assist in selecting the service or treatment options that would best meet particular needs. Veterans are encouraged to accept referrals for a physical and an evaluation of mental health and chemical dependency problems.

HUD VASH Program

Is a long term intensive case management program for homeless veterans. Eligible veterans receive ongoing case management services and receive a section 8 voucher, which subsidizes housing rental costs through a partnership between HUD and the Jesse Brown VA Medical Center.

Re-Entry Program

The program is designed to help veterans who need a variety of services upon release, including medical services, psychiatric care, substance abuse treatment, transitional housing, vocational/employment assistance and veterans' benefit services. The goal of the program is to decrease the likelihood of reincarceration for those leaving prison. Services include outreach and pre-release assessment services, referrals and linkages to services and social work services.

Veterans Justice Outreach

This program is designed to assist justice-involved veterans by providing linkage and referral to the VA and community programs. Case management services are provided to prevent recidivism by collaborating with law enforcement personnel and linking veterans to needed resources.